

Coming together. Working together. Succeeding together.



One City, One Future



Anthony A. Williams, Mayor
Government of the District of Columbia

District of Columbia Strategic Plan and Budget for 2003-2004

our vision

**As the world's capital city and America's crown jewel,
the District of Columbia should exemplify
the highest ideals for diversity, education, culture, community,
economic opportunity, governance, and democracy.**



our priorities

1
**Strengthening
Children, Youth,
Families, and Elders**

2
**Building
Sustainable
Neighborhoods**

3
**Promoting
Economic
Development**

4
**Making
Government
Work**

5
**Enhancing
Unity of
Purpose and
Democracy**

One City, One Future





Dear Citizens:

Together we are moving forward to make our vision for the District of Columbia a reality. Our streets are safer and cleaner, small and large businesses are booming across the city, and our schools are beginning to improve. Fewer people are left behind without jobs or access to health care. I am proud to report that your hard work to make this a government truly driven by citizen engagement has caught the attention of cities around the world.

At our first Citizen Summit in 1999, participants spoke clearly: children and neighborhoods are our top priorities. As a result, we developed a clear set of priorities across the city and across the government. To give our young people a voice, we held a Youth Summit. To understand and address the needs of our neighborhoods, we worked with you in 39 neighborhood-based clusters to set goals and priorities for your neighborhoods. In October of last year, we held our second Citizen Summit to report back to you on the progress we've made and to look ahead. Again, our neighborhoods and our families were top priorities. Armed with this input, we aligned the District's FY 2003 budget to the priorities – both citywide and neighborhood-based – that you set. At a time when finances are tight, I'm proud we were able to fund many of your priorities.

The tragic events of September 11, 2001, remind us of the importance of coming together as a community – rich and poor, Black and White, old and young, gay and straight, Latino and Asian American. Standing together, we can rebuild our hopes and aspirations for the District – to become a community that exemplifies all that is good and right in America. I am proud that by improving services to all, we have begun to rebuild your trust in this government. I know that I can count on each of you to work in partnership with me as we become One City, One Future.

Sincerely,

A handwritten signature in dark ink that reads "Anthony A. Williams".

Anthony A. Williams

One City, One Future

Cities across the country use a variety of methods to plan and govern communities. Over the past three years, the District of Columbia has broken new ground on incorporating citizen input into every program and policy priority across the government.

Beginning by asking citizens to establish broad priority areas, the District is now able to incorporate resident input into service delivery in every neighborhood, into the city's annual budgets and into the performance agreements signed by government managers at every level.




This level of citizen involvement – Neighborhood Action – has fundamentally changed how the District provides services to its residents. This City-wide Strategic Plan reflects commitments made by citizens, business and community leaders, and the District government toward achieving shared priorities that enable the District to become one city with one future.

Changing the Way Government Works

The City-wide Strategic Plan is the comprehensive management tool of the District government that enables residents to set priorities and to help develop innovative approaches to long-standing problems and challenges. The City-wide Strategic Plan also requires a two-year cycle. The first Citizen Summit in 1999 asked citizens to establish the highest priorities for the city and to begin an extensive neighborhood planning process. In response to those five citywide priorities, the Williams Administration developed a draft strategic plan. That plan was shared with community leaders, employees, labor unions, and others in a series of forums. Using feedback from these groups, the Mayor's Cabinet made revisions to the Plan, which was unveiled at the Citizen Summit II in 2001.

At the same time, neighborhood planners convened planning sessions in each of the District's 39 neighborhood clusters. Each neighborhood cluster produced a Strategic Neighborhood Action Plan designed to make the community's vision become reality.

A group of diverse people, including men and women of various ethnicities, are smiling and giving thumbs up. They are dressed in casual to semi-formal attire. The background is slightly blurred, showing what appears to be an indoor event space with other people and lights.

Combining technology with the characteristics of a New England-style town hall meeting, Citizen Summit II participants had the opportunity to further shape the Citywide Strategic Plan as well as their Neighborhood Action plans. These plans became the foundation of the city's budget, were used by agency directors to develop service delivery plans and helped align agency goals and key performance measures with the priorities set by residents.

From the first Summit, through town hall meetings and other Neighborhood Action efforts, our citizens have spoken with one strong, clear voice: "We want the District to be a model for the nation—a city with educational opportunities, safe streets, and neighborhoods that are healthy and vibrant. We want economic opportunity, affordable housing, and access to quality health care. We want to be engaged in real democracy."

Working Together

The second phase of Neighborhood Action seeks to work with residents to understand the public's role in moving the city forward. Phase one was about government delivering services...we're doing that better than we ever have before. Now, our next step is for government and citizens to form a bond and become a team in sustaining the progress we have made in each of our neighborhoods in tackling our remaining challenges.

Each of us has an important role to play in making the District the best it can be. Government needs to do what it is supposed to do. But people living throughout our wards—from Mount Pleasant to Deanwood—are the difference between a place where we happen to live and a place we call home that inspires us to be part of something larger than ourselves. Communities where residents work hand in hand with government are places that people feel invested in.

For the District to reach its aspirations, all of us must lend a hand. What can you do?

priority 1

Strengthening Children, Youth, Families, and Elders

goals

1. Our children are ready to learn when entering school
2. Elders are valued and live with dignity and independence
3. Provide young people with more recreational and out-of-school-time programs
4. We need improved access to health care and healthy environments
5. All residents have the opportunity to contribute to their community
6. Provide all residents the opportunity for lifelong learning



Working together, we can enhance and continue our heritage as a city where diversity is valued and where the oldest to the youngest residents have the opportunity to reach their full potential.

In addressing this goal government strives to more thoroughly integrate the services it provides to strengthen children, youth, families, and elders.

CITIZEN PRIORITIES AND THE FY 2003-2004 BUDGET

Citizens said:

We need to make sure that our children are ready to learn when entering school and our schools are ready to succeed

How the plan responds:

FY 2003 Funding

Under a Transforming Schools Initiative, establish nine schools with agency-provided child, family, and community-focused services

Ensure quality space for charter schools

Renovate existing school buildings and construct three new buildings

Determine feasibility for expansion of childcare slots to improve access to early childhood care and education programs

Expand access to school-based mental health services

\$247 million



“I have been a co-partner with PSA 512 and it has been a blessing. I feel things are getting done that directly affect the area where children walk to school and play... things are getting better and better.”

Brenda Artist

Elders are valued and live with dignity and independence

How the plan responds:

FY 2003 Funding

Begin design, renovation and construction of Wellness Centers in Wards 4 and 6
Continue provision of nutritious meals to District elders

\$17 million

Retain 600 elders in jobs through the Senior Works Internship, Older Workers Employment and Training, and McMasters programs, and the Senior Service Network

Young people need more recreational facilities and out-of-school-time programs

How the plan responds:

FY 2003 Funding

Renovate and expand aquatic center in Ward 6

Expand Entrepreneurship Centers for Youth

\$10 million

Renovate Takoma Park Recreation Center and build Emery Recreation Center in Ward 4

Build new recreation centers in Ward 1, 4, 5, 7 and 8

Partner with community-based organizations to expand hours and programming for academic enrichment and mentorship programs through the Children and Youth Investment Trust Corporation

We need improved access to quality health care and healthy environments.

How the plan responds:

FY 2003 Funding

Through outreach and education, improve access to preventive and primary health care services in the District	\$343 million
Increase access to health care coverage	
Increase the number of adolescents between the ages of 13 and 19 receiving HIV counseling and testing	
Implement a Safety Net Integrated Case Management System to serve vulnerable children and families with complex issues requiring the resources of multiple agencies	
Create new drug treatment options for pregnant women, adolescents, and families	
Begin construction of a Children’s Assessment Center to provide legal, therapeutic, and supportive services for child victims of violence	

"There can be nothing more important than preparing our youth to succeed."

From Citizen Summit II, October 6, 2001



All residents should have the opportunity to contribute to their community

How the plan responds:

FY 2003 Funding

Work with the District of Columbia Youth Advisory Council to enable young people to influence policy across all government operations

Partner with existing neighborhood-based organizations and collaborations to shape programming for children, youth, families and elders

\$250,000

All residents have opportunities for lifelong learning

How the plan responds:

FY 2003 Funding

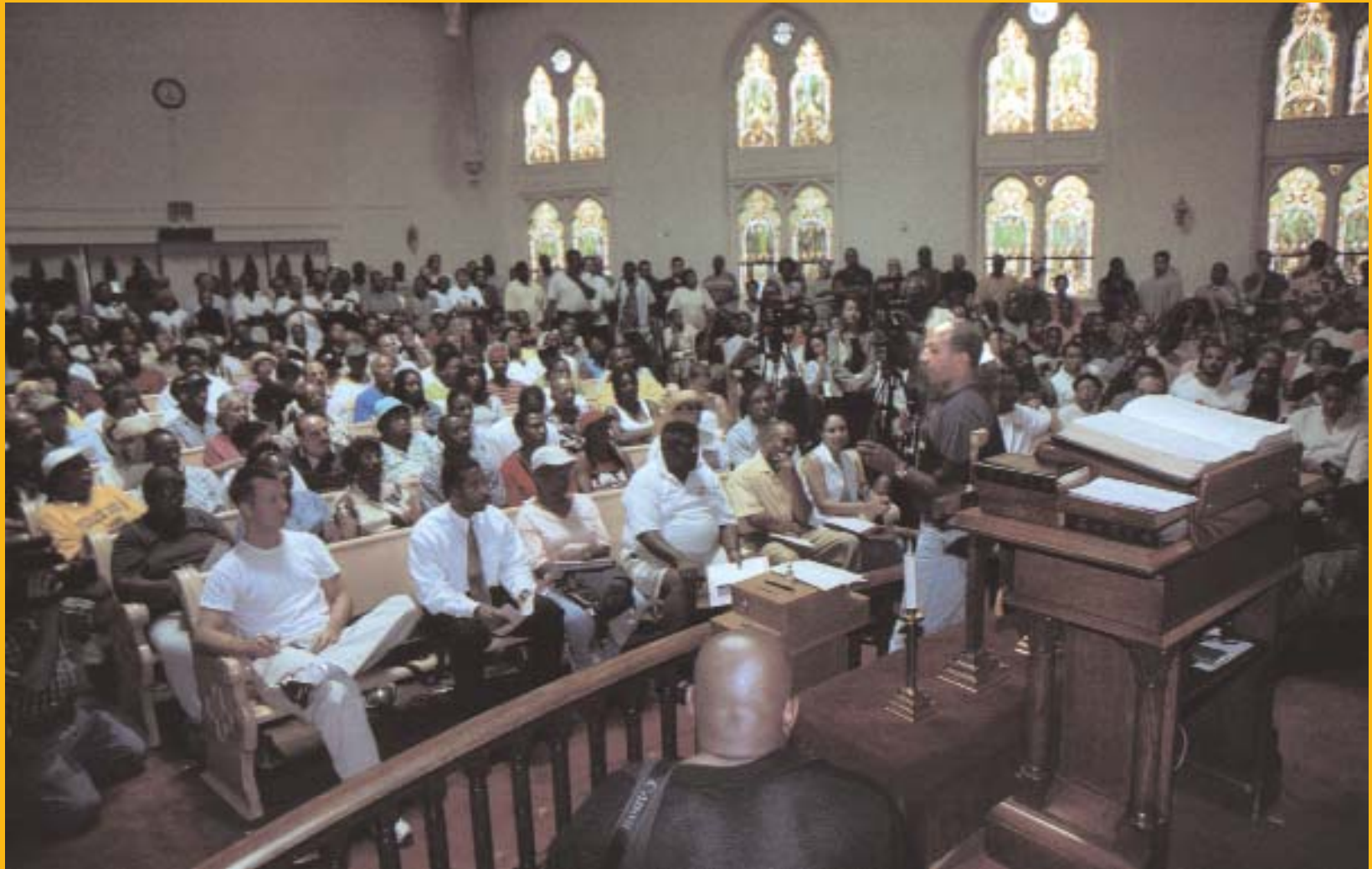
Increase enrollment in the DC Tuition Assistance Program to provide DC high school graduates with in-state tuition at state schools throughout the nation and a tuition subsidy for private schools here in the District

Partner with the Workforce Investment Council and the University of the District of Columbia to match workforce development programming to local employment needs

Expand access to public computers at District branch libraries for access to the Internet

Enroll 7,000 adults in adult literacy programs sponsored by the DC Public Library

\$19 million



priority 2

Building Sustainable Neighborhoods

goals

1. Link service delivery to the unique needs and priorities of each neighborhood
2. Enhance safety and order in public spaces
3. Enhance sense of security in private spaces
4. Integrate special needs populations into our communities
5. Engage residents and sustain their participation in the their neighborhoods



The quality of our neighborhoods begins with us. After many years of broken promises, neighborhood residents are building sustainable neighborhoods where residents themselves know that when they invest their time and energy to improve their neighborhood, the government will respond with service and support.

CITIZEN PRIORITIES AND THE FY 2003-2004 BUDGET

Citizens said:

Link Service Delivery to the Unique Needs and Priorities of Each Neighborhood

How the plan responds:

Implement 39 Strategic Neighborhood Action Plans (SNAPs) capturing citizen and government input, which coordinate resources from dozens of government agencies at the local level.

Track commitments made in SNAPs to ensure accountability.

FY 2003 Funding

Funding for SNAPs is reflected in goals throughout this plan.

"We need to support the police by helping them do their job; we need to be their eyes and ears."

From Citizen Summit II, October 6, 2001





“The Clean City Initiative has made a tremendous difference in the city’s appearance by putting teeth in laws and the agencies responsible for making sure our city is not dumped on!”

Kathy Chamberlain
Advisory Neighborhood
Commissioner 7B05

Enhance safety and order in public spaces

How the plan responds:

FY 2003 Funding

Expand police force to 3,800 MPD sworn officers and civilians who support them with technology, analysis, and other services

Through the Neighborhood Services Initiative address "persistent problem areas" identified by residents in every ward.

Demolish 150-200 vacant or abandoned housing units in both FY 2002 and FY 2003 and begin removing neighborhood blight

Plant 9,000 new trees throughout the city by the end of FY 2003.

Reduce the rate of injuries to pedestrians and drivers through Photo Traffic Enforcement

\$260 million

Enhance sense of security in private spaces

How the plan responds:

FY 2003 Funding

Increase fire safety training for all citizens, with special focus on senior citizens and youth

Provide citizens with better and faster information about their communities using Geographical Information System (GIS) technology (including crime statistics, government facilities, and public statistics)

Reduce crime and provide enhanced services to victims through the use of the Crime Victim Assistance Fund

\$16 million

Integrate special needs populations into our communities

How the plan responds:

FY 2003 Funding

Provide 300 supported housing units for individuals with mental illness and related problems

Expand drug treatment and prevention services to individuals struggling with addiction

Create a community court to hold non-violent offenders accountable and to keep offenders from returning to the system

\$42.5 million

"Increased safety has improved the image of the city."

From Citizen Summit II, October 6, 2001

Engage residents and sustain their participation in the their neighborhoods

How the plan responds:

FY 2003 Funding

Create opportunities for civic participation including the Citizen Summit, Strategic Neighborhood Action Plan meetings, Civilian Corps, District of Columbia Youth Advisory Council, Neighborhood College, and the Unified District Plan for Service

Establish monthly Patrol Service Area meetings between police and residents to identify crime problems and develop collaborative solutions

Engage residents in sustaining their own neighborhoods through the Clean City Initiative Adopt a Block Program and Cleanliness Ratings teams

\$722,000

priority 3

Promoting Economic Development

goals

1. Preserve and rehabilitate affordable housing
2. Increase production of new housing units
3. Increase homeownership opportunities
4. Link training and growth sectors through coordinated systems
5. Revitalize the Anacostia Waterfront
6. Provide more support to businesses by improving regulatory processes
7. Increase people's access to capital
8. Promote retail and commercial activities in neighborhoods
9. Support mixed use development downtown



After years of financial turbulence, the District’s economy has come through recent national events stronger than many of the surrounding jurisdictions. The goal of our economic development effort is to provide opportunity across all neighborhoods by promoting projects and policies to increase employment, job training and entrepreneurship. In addition, we strive to revitalize neighborhoods with a variety of housing and retail developments that improve the quality of life for all District residents and strengthen our tax base.

CITIZEN PRIORITIES AND THE FY 2003-2004 BUDGET

Citizens Said:

Preserve and rehabilitate affordable housing

How the plan responds:

FY 2003 Funding

Provide bond financing for housing providers	\$138 million
Fully establish the Housing Protection Trust Fund	
Commit federal grants to housing production	
Supply 1200 families with Section 8 vouchers each year	
Authorize tax credits for renovating historic houses	



“I have been in the Brookland Business Community for over 10 years and have cho-

sen to remain in the District because of all the good the Mayor has done in neighborhoods and for small businesses. The beautification of the neighborhood on 12th Street has contributed to increased business traffic for small businesses. I have also benefited from reduced crime with a year of no break-ins. Business is really moving.”

Lemroy R. Coleman
Classic Framing & Art,
Brookland

Increase production of new housing units

How the plan responds:

FY 2003 Funding

Demolish 150-200 abandoned and nuisance properties, clearing the way for redevelopment

Rehabilitate and sell over 250 affordable homes under the Vacant Housing Initiative

Grant real estate tax abatements to qualifying developments, resulting in more than 500 new homes in Downtown and the neighborhoods

\$14 million

Increase homeownership opportunities

How the plan responds:

FY 2003 Funding

Authorize low-and very low-interest mortgage loans for District residents

Provide down payment and mortgage assistance programs

Establish innovative programs that will allow 200-300 public housing or Section 8 recipients to purchase homes each year

\$48 million

Link training and growth sectors through coordinated systems

How the plan responds:

Provide at least 1,000 citizens each year with enhanced literacy and computer skills to help them succeed in the workplace

Place 120 District residents each year in Pre-Apprenticeship and Step-Up Apprenticeship programs to prepare them for construction trade jobs

Provide year-round workforce opportunities for 1,000 in-and out-of-school youth

Create 5,000 summer job placements for District youth

Place 350 Welfare to Work (TANF) participants in unsubsidized employment

FY 2003 Funding

\$12 million

*"I get excited
thinking
economic
development
has a citywide
focus".*

*From Citizen Summit
II, October 6, 2001*

Revitalize the Anacostia Waterfront

How the plan responds:

Obtain community support for the Anacostia Waterfront Plan

Work with the federal government to complete the masterplan for the Southeast Federal Center

FY 2003 Funding

To be accomplished
with minor budget
impact



Provide more support to businesses by improving regulatory processes

How the plan responds:

FY 2003 Funding

Allow independent, licensed third parties to inspect construction projects in the District

Implement revisions to the Building Code (BOCA)

Process permit, and licenses over the Internet

Cross-train building inspectors in all disciplines to inspect and approve single- and two-family dwellings

Expand the Development Ambassador Program to large projects

\$3 million

Promote retail and commercial activities in neighborhoods

How the plan responds:

FY 2003 Funding

Provide credit support, loans, grants and contracts to businesses that will promote retail growth and job opportunities for District residents through the Commercial Revitalization Trust Fund

Designate five additional Main Street programs each year in commercial corridors in the neighborhoods

Establish at least one major retail shopping center each year serving multiple neighborhoods

Place art throughout the District and public spaces to stimulate public and economic activity
Prioritize the redevelopment of brownfield sites for future development

Amend and implement Tax Incentive Financing legislation to create Neighborhood TIF Districts

\$12 million

Increase people's access to capital

How the plan responds:

Encourage the establishment of new venture capital funds to direct investments toward small/emerging businesses by passage and implementation of Certified Capital Company (CAPCO) legislation

Ensure full compliance with the "Equal Opportunity for Local, Small, and Disadvantaged Business Enterprises Act of 1998"

Advocate contract opportunities for local, small, and disadvantaged business enterprises with our private sector partners via the Industrial Revenue Board and Tax Incentive Financing programs

FY 2003 Funding

To be accomplished
with minor budget
impact



Support mixed-use development downtown

How the plan responds:

Identify and select a master developer for the redevelopment of the old convention center

Complete the development plan for the entire Mt. Vernon Triangle, devoting half for residential

Oversee the construction of the Gallery Place and Mandarin TIF projects, as well as process new TIF applications

Coordinate private development activity to build a convention center headquarters hotel near the new Convention Center

FY 2003 Funding

\$350,000

priority 4

Making Government Work

goals

1. Ensure all government operations deliver high quality customer service
2. Ensure all city services are delivered in a thorough, timely, and efficient manner
3. Invest in the District's workforce
4. Prepare to respond to a variety of emergencies and disasters
5. Enhance protection of the environment to improve citizen's quality of life
6. Strengthen government support agencies to improve front-line service delivery
7. Implement a comprehensive citywide labor management strategy
8. Achieve results through continuously improving financial and performance management



Citizens expect their government to work—they expect trash to be picked up, snow to be removed, phones to be answered, and employees to be knowledgeable and courteous. The District government is working to meet citizen expectations by ensuring reliable, cost-effective customer service, investing in training the workforce to meet the new standards embodied in the City-wide Strategic Plan and committing to holding all employees accountable to the residents.

CITIZEN PRIORITIES AND THE FY 2003-2004 BUDGET

Citizens Said:

Ensure all government operations deliver high quality customer service

How the plan responds:

Provide additional training to front-line employees on customer service standards including face-to-face service, telephone service and written responses to service requests.

Hold agency directors and senior and middle managers accountable for their employees by including service standards in annual performance agreements

Publish a directory of services that will be mailed to District residents in 2002 and available online in 2003.

FY 2003 Funding

\$2 million



"The Mayor's call center was the best innovation for service

requests. The tracking number has made it so much easier to navigate through the bureaucracy. This simple system is a great way to do things and allows citizens to have control again. A good example is—as overworked as the tree division is—they have been truly responsive to requests of citizens for replenishing the tree stock and trimming on Connecticut Avenue."

Martin Murray

Former President of Woodley Park Citizens Association

Ensure all city services are delivered in a thorough, timely, and efficient manner

How the plan responds:

The District has established schedules and clear standards for agencies that deliver the services most important to residents, including:

Upgrade trash collection fleet and redraw collection areas to better serve District neighborhoods	<i>FY 2003 Funding</i> \$49 million
Reduce wait times for licenses, registrations renewals and other vehicle services.	
Resurface 200 blocks of local streets and additional streets as funding permits	
Increase parking enforcement in neighborhoods so that parking better serves residents and businesses	
Remove 80 percent of abandoned automobiles from public space within 13 business days of report	
Enroll 80 percent of District businesses in the Master Business License program by FY 2003	

Investment in the District's workforce

How the plan responds:

FY 2003 Funding

Provide 15-25 hours of training to all employees in the District's Management Supervisory Service (MSS) program

Provide a wide range of training opportunities to District employees including essential skills training, computer systems and network certification, managerial/supervisory training and the certified public manager program

\$4 million

Prepare the District to respond to a variety of emergencies and disasters

How the plan responds:

FY 2003 Funding

Develop and implement a comprehensive District Response Plan (DRP) to ensure emergency response coordination of local agencies, regional partners, and the federal government

Create a permanent Emergency Preparedness Council to ensure that the DRP is up-to-date and ready for implementation

Simulate two full-scale disasters annually to test government and community preparedness under the District Response Plan

Enable the District to leverage resources from 43 other states and Puerto Rico in the event of an emergency by entering into the Emergency Management Assistance Compact

Upgrade infectious disease surveillance and improve networking among hospitals by expanding the District's public health laboratory and communications capacity

Create community preparedness plans for all 39 of the District's neighborhood clusters including a citizen corps of emergency-related community volunteers

\$85 million



"The city has really stepped up to the plate to work with residents by providing power wash trucks, supplies, and trash removal. DPW has provided rakes, trash bags, and painting supplies where we might otherwise not have had them."

Carol Felix
Felix Design, Ward 2

Enhance protection of the environment to improve citizen's quality of life

How the plan responds:

FY 2003 Funding

Fully implement a recycling program in the District government's four largest offices

Develop environmentally sensitive purchasing guidelines for District agencies to begin in FY 2003

Purchase Alternative Fuel Vehicles (AFV) so that 70 percent of DPW's fleet is AFV

Screen more than 20,000 children under the age of six for lead exposure in FY 2003

\$39 million

Strengthen government support agencies to improve front-line service delivery

How the plan responds:

FY 2003 Funding

Implement a new automated system that will reduce time to fill frontline service positions by FY 2004

Reduce small purchase process time 50 percent by FY 2004

Break ground on the Unified Communications Center in FY 2003

\$27 million

Implement a comprehensive citywide labor management Strategy

How the plan responds:

- Form 10 additional labor-management partnerships for a total of 38
- Develop at least five additional labor-management partnerships per year, thereafter
- Initiate collective bargaining compensation agreement negotiations for FY 2004 to FY 2006 by fall 2002
- Reform classification and compensation system in partnership with selected employee labor unions

FY 2003 Funding

To be accomplished with minor budget impact

Achieve results through continuously improving financial and performance management

How the plan responds:

- Develop performance-based budgets in 80 percent of District agencies by FY 2004
- Develop performance-based budget in all agencies by FY 2006
- Prepare FY 2003 Performance Accountability Plans consistent with Council and Congressional guidelines (75 agencies)
- Align 1,500 senior-and middle-level managers' individual performance plans and directors' performance contracts
- Update Scorecard posters three to four times a year for regular display in agency headquarters, government facilities, and on the District website www.dc.gov

FY 2003 Funding

\$2 million

"Making things happen in the city takes a collaborative approach between government, schools, neighborhoods, and families... it's the only way, even if it's the hardest."

From Citizen Summit II, October 6, 2001

priority 5

Enhancing Unity of Purpose and Democracy

goals

1. Build partnerships with volunteers and non-governmental organizations to implement the City-wide Strategic Plan (CWSP) and Strategic Neighborhood Action Plans (SNAPs)
2. Engage District employees to implement the CWSP and SNAPs
3. Enhance collaboration with Advisory Neighborhood Commissions (ANCs) to implement the CWSP and SNAPs
4. Increase citizens' access to information about services
5. Help residents develop a fair and democratic relationship with the federal government
6. Enhance citizen input in setting city priorities and allocating city resources



No city in the country is more committed to including the voices of citizens in its daily activities than the District. From our Citizen Summits and Strategic Neighborhood Action Planning sessions to the Town Hall Meetings, the aspirations of residents are incorporated into all policies and programs. Residents are clear on what it will take to move the District forward...people working together.

CITIZEN PRIORITIES AND THE FY2003-4 BUDGET

Citizens Said:

Build partnerships with volunteers and non-governmental organizations to implement the City-wide Strategic Plan (CWSP) and Strategic Neighborhood Action Plans (SNAPs)

How the plan responds:

FY 2003 Funding

Establish 100 new capacity building partnerships with businesses and non profits per year	\$560,000
Award 10 national service grants to local partnerships	
Expand the Adopt a Block program to include 100 new blocks adopted and maintained by private groups	



"The Youth Advisory Council is critical for our young leaders to create influence within government and outside of government...we are the future"

Arja Nelson
Youth Advisory Council

Engage District employees to implement the CWSP and SNAPs	
<i>How the plan responds:</i>	<i>FY 2003 Funding</i>
Conduct sessions for District employees to provide input into CWSP	\$100,000
Engage Labor Management Forum in developing priorities	
Provide new employee orientation on strategic priorities	
Work with Management Supervisory Service (MSS) in implementing CWSP goals and ensure multi-agency collaboration	
Enhance collaboration with Advisory Neighborhood Commissions (ANCs) to implement the CWSP and SNAPs	
<i>How the plan responds:</i>	<i>FY 2003 Funding</i>
Develop a best practices manual for ANCs to enhance operations and neighborhood representation	\$125,000
Conduct three capacity building sessions on neighborhood engagement and transformation	
Enhance working relationship between District agencies and ANCs	
Establish a website for each ANC	

Help residents develop a fair and democratic relationship with the federal government

How the plan responds:

Build support in Congress and the White House for the enactment of the:
Fiscal Integrity Act, which will allow the District to spend its local funds without Congressional approval. This Act has been introduced in the House and Senate.
Fair Federal Compensation Act, which will compensate the District for services provided to the federal government and other costs associated with the federal presence.
No Taxation Without Representation Act, which will provide District residents with elected representation in Congress

FY 2003 Funding

\$140,000



Enhance citizen input in setting city priorities and allocating city resources

How the plan responds:

Host at least one Town Hall meeting with Council members and ANCs in each ward each year

Host citizen and community leader coffees in each ward each year, and special community Town Hall meetings as needed

Host Citizen Summit and neighborhood planning meetings to update the CWSP and 39 SNAPs

FY 2003 Funding

\$235,000

"If regular people can get ahold of information to make reasoned decisions, we will take part in decision making and do our part...if not, we can not and we will not."

*From Citizen Summit II,
October 6, 2001*

Increase citizens' access to information about services

How the plan responds:

FY 2003 Funding

Create an online Resident Resource Center giving citizens clear and organized access to employment, recreation, health, and other services provided by the District and other service providers

Translate Resident Resource Center into Spanish, Chinese and other languages

Develop guide to civic processes (e.g. how the ANCs, Board of Education, and Council function) as part of the online Resident Resource Center

Bridge digital divide by expanding public access to the Internet in neighborhoods

Create 39 Neighborhood Cluster web pages on the Internet to share information about services, goals, and activities

Provide information about city services through radio, television, community newspapers, and print

\$340,000

Spirit of Neighborhood Action Awards

Neighborhood Action seeks to bring together every sector of the community behind a shared vision, a set of common goals, and shared priorities for creating the kind of city we all want. We do so by mobilizing the resources of government, businesses, civic associations, the faith community, and citizens to unite behind the same agenda. The Citizen Summits, held every two years, engage thousands of citizens in renewing our shared vision, identifying strategies, establishing priorities, and building a city-wide strategic plan.

Much has been accomplished since we launched Neighborhood Action. The Spirit of Neighborhood Action Awards recognize some of the most significant efforts that have emerged since our first Citizen Summit on November 20, 1999. These efforts exemplify Neighborhood Action. Over 40 nominations were received and 15 efforts are recognized here in three categories: Citizens Taking Action, Exemplary Teams of District Employees, and Outstanding Community Partnerships. These award winners and nominees are helping to set a standard for how we will continue to take action as members of our large neighborhood – Washington, DC.

Citizens Taking Action

- Tuesday Morning Breakfast Club
- Friends of Walter Pierce Park
- North Michigan Park Civic Association
- Youth Summit Advisory Board

Exemplary Teams of District Employees

- Ward 7/8 Environmental Crimes Unit
- Youth Gang Taskforce, DC Public Schools
- Ward 2 Core Team
- Ward 4 Core Team

Outstanding Community Partnerships

- Chinatown Service Center
- East of the River Clergy
- Fannie Mae
- Life Pieces to Masterpieces
- PSA 109 East Community Group
- PSA 512
- Management and Residents of Wheeler Terrace Apartments, Management of Wheeler Creek Estates, and the District of Columbia Government

2001 Awardees

Beverley R. Wheeler
Executive Director
Neighborhood Action

For more information see our website:
www.neighborhoodaction.dc.gov
or call 202-727-2822.



Mayor Anthony A. Williams
www.dc.gov